

EMPLOYMENT APPEALS BOARD DECISION
2025-EAB-0614

Affirmed
Ineligible Weeks 33-25 through 38-25

PROCEDURAL HISTORY: On August 19, 2025, the Oregon Employment Department (the Department) served notice of an administrative decision concluding that claimant failed to register for work in accordance with the Department's rules, and therefore was ineligible to receive unemployment insurance benefits effective August 10, 2025 (decision # L0012398429). Claimant filed a timely request for hearing. On September 30, 2025, ALJ Blam conducted a hearing. The Department provided a written statement called an Attestation instead of having a witness attend the hearing. On October 2, 2025, ALJ Blam issued Order No. 25-UI-305676, modifying decision # L0012398429 by concluding that claimant had failed to register for work in accordance with the Department's rules, and therefore was ineligible for benefits for the weeks of August 10, 2025 through September 20, 2025 (weeks 33-25 through 38-25). On October 15, 2025, claimant filed an application for review with the Employment Appeals Board (EAB).

WRITTEN ARGUMENT: Claimant submitted written arguments on October 15, 22, and 25, 2025. All of claimant's arguments contained information that was not part of the hearing record. The new information in claimant's October 15, 2025 argument related to events which took place prior to the hearing, and claimant did not show that factors or circumstances beyond claimant's reasonable control prevented her from offering that information during the hearing. The new information in claimant's October 22 and 25, 2025 arguments appears to relate to developments which occurred after the hearing itself, and suggests that claimant may have completed the registration requirements at issue in October 2025. *See* Claimant's October 22, 2025 Written Argument at 1. To the extent that these developments did occur after the hearing, claimant could not have offered them into the hearing record. However, as discussed below, the weeks at issue in this case were in August and September of 2025. As such, any actions that claimant took in October 2025 to meet the registration requirements do not affect her eligibility for benefits for the weeks at issue, and this new information therefore is not relevant and material to EAB's determination in this matter. *See* OAR 471-041-0090(1)(b)(A) (May 13, 2019). Under ORS 657.275(2) and OAR 471-041-0090, EAB considered only information received into evidence at the hearing. EAB considered any parts of claimant's arguments that were based on the hearing record.

FINDINGS OF FACT: (1) On July 27, 2025, claimant filed an initial claim for unemployment insurance benefits. Claimant elected to receive electronic communications from the Department regarding her claim. Claimant subsequently claimed benefits for the weeks of August 10, 2025 through September 20, 2025 (weeks 33-25 through 38-25). These are the weeks at issue. The Department did not pay claimant benefits for the weeks at issue.

(2) On July 29, 2025, the Department issued a letter to claimant which indicated, among other things, that she was required to complete work registration activities by August 12, 2025, and that she could be denied benefits if she failed to do so. The letter was delivered to claimant's Frances Online account, and claimant viewed it the same day.

(3) At the time that she received the above letter, claimant had already been busy applying to and interviewing with various potential employers, and had been seeking work on various job boards. Claimant believed that these activities were sufficient to meet the requirements in the letter, and did not realize that the letter contained requirements distinct from her general job-search activities. As such, claimant did not immediately complete the registration requirements.

(4) As of September 19, 2025, claimant had not completed the registration requirements.

CONCLUSIONS AND REASONS: Claimant failed to register for work in accordance with the Department's rules for the weeks at issue, and therefore is not eligible to receive benefits for those weeks.

ORS 657.155(1)(a) states that an unemployed individual is eligible to receive benefits only if the individual has registered for work and thereafter continued to report at an employment office in accordance with Department rules. ORS 657.159(1) states that to satisfy the registration requirement of ORS 657.155(1) an individual shall submit such information regarding the individual's job qualifications, training and experience as the Department requests.

OAR 471-020-0020 (August 8, 2004) states in relevant part:

(1)(a) Except for individuals identified in OAR 471-020-0021, all unemployment insurance claimants shall submit such information as may be required by the Oregon Employment Department to carry out job placement services for the individual including, but not limited to, the individual's job qualifications, training and experience. Such information shall be entered into the Business & Employment Services online job match system concurrent with, or as soon as possible following, the filing of an initial claim for unemployment insurance benefits. Entry of this information shall constitute enrollment.

* * *

OAR 471-030-0035 (January 11, 2018) states in relevant part:

(1) A claimant may fulfill the "registered for work" requirements of ORS 657.155(1)(a) by completion of such processes as directed by the Director in order to create a full registration for work.

(2) “Full registration for work” as used in this rule, means providing information regarding the individual’s job qualifications, skills, training and experience as the Director or an authorized representative of the Director deems necessary to carry out job placement services for the individual.

* * *

The letter delivered to claimant on July 29, 2025 indicated that she was required to complete work registration activities by August 12, 2025. Claimant timely received the letter, but apparently misunderstood it, as she mistakenly believed that the job seeking activities she had been performing were sufficient to fulfill those requirements. As of September 19, 2025, claimant still had not completed the registration requirements. While claimant’s confusion over the requirements indicated in the letter is understandable, there is no good cause exception under the applicable rules for failing to complete the registration requirements by the deadline. Because claimant did not complete the registration requirements during any of the weeks at issue, she failed to comply with the Department’s rules, and therefore is not eligible for benefits for those weeks.

DECISION: Order No. 25-UI-305676 is affirmed.

D. Hettle and A. Steger-Bentz;
S. Serres, not participating.

DATE of Service: November 17, 2025

NOTE: You may appeal this decision by filing a Petition for Judicial Review with the Oregon Court of Appeals **within 30 days of the date of service stated above**. See ORS 657.282. For forms and information, visit <https://www.courts.oregon.gov/courts/appellate/forms/Pages/appeal.aspx> and choose the appropriate form under “File a Petition for Judicial Review.” You may also contact the Court of Appeals by telephone at (503) 986-5555, by fax at (503) 986-5560, or by mail at 1163 State Street, Salem, Oregon 97301.

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Understanding Your Employment Appeals Board Decision

English

Attention – This decision affects your unemployment benefits. If you do not understand this decision, contact the Employment Appeals Board immediately. If you do not agree with this decision, you may file a Petition for Judicial Review with the Oregon Court of Appeals following the instructions written at the end of the decision.

Simplified Chinese

注意 – 本判決會影響您的失業救濟金。如果您不明白本判決，請立即聯繫就業上訴委員會。如果您不同意此判決，您可以按照該判決結尾所寫的說明，向俄勒岡州上訴法院提出司法複審申請。

Traditional Chinese

注意 – 本判決會影響您的失業救濟金。如果您不明白本判決，請立即聯繫就業上訴委員會。如果您不同意此判決，您可以按照該判決結尾所寫的說明，向俄勒岡州上訴法院提出司法複審申請。

Tagalog

Paalala – Nakakaapekto ang desisyong ito sa iyong mga benepisyo sa pagkawala ng trabaho. Kung hindi mo naiintindihan ang desisyong ito, makipag-ugnayan kaagad sa Lupon ng mga Apela sa Trabaho (Employment Appeals Board). Kung hindi ka sumasang-ayon sa desisyong ito, maaari kang maghain ng isang Petisyon sa Pagsusuri ng Hukuman (Petition for Judicial Review) sa Hukuman sa Paghahabol (Court of Appeals) ng Oregon na sinusunod ang mga tagubilin na nakasulat sa dulo ng desisyon.

Vietnamese

Chú ý - Quyết định này ảnh hưởng đến trợ cấp thất nghiệp của quý vị. Nếu quý vị không hiểu quyết định này, hãy liên lạc với Ban Kháng Cáo Việc Làm ngay lập tức. Nếu quý vị không đồng ý với quyết định này, quý vị có thể nộp Đơn Xin Tái Xét Tư Pháp với Tòa Kháng Cáo Oregon theo các hướng dẫn được viết ra ở cuối quyết định này.

Spanish

Atención – Esta decisión afecta sus beneficios de desempleo. Si no entiende esta decisión, comuníquese inmediatamente con la Junta de Apelaciones de Empleo. Si no está de acuerdo con esta decisión, puede presentar una Aplicación de Revisión Judicial ante el Tribunal de Apelaciones de Oregon siguiendo las instrucciones escritas al final de la decisión.

Russian

Внимание – Данное решение влияет на ваше пособие по безработице. Если решение Вам непонятно – немедленно обратитесь в Апелляционный Комитет по Трудоустройству. Если Вы не согласны с принятым решением, вы можете подать Ходатайство о Пересмотре Судебного Решения в Апелляционный Суд штата Орегон, следуя инструкциям, описанным в конце решения.

Khmer

ចំណុចសំខាន់ – សេចក្តីសម្រេចនេះមានផលប៉ះពាល់ដល់អត្ថប្រយោជន៍គ្មានការងារធ្វើរបស់លោកអ្នក។ ប្រសិនបើលោកអ្នកមិនយល់អំពីសេចក្តីសម្រេចនេះ សូមទាក់ទងគណៈកម្មការឧទ្ធរណ៍ការងារភ្លាមៗ។ ប្រសិនបើលោកអ្នកមិនយល់ស្របចំពោះសេចក្តីសម្រេចនេះទេ លោកអ្នកអាចដាក់ពាក្យប្តឹងសុំឲ្យមានការពិនិត្យរឿងក្តីឡើងវិញជាមួយតុលាការឧទ្ធរណ៍រដ្ឋ Oregon ដោយអនុវត្តតាមសេចក្តីណែនាំដែលសរសេរនៅខាងចុងបញ្ចប់នៃសេចក្តីសម្រេចនេះ។

Laotian

ເອົາໃຈໃສ່ – ຄໍາຕັດສິນນີ້ມີຜົນກະທົບຕໍ່ກັບເງິນຊ່ວຍເຫຼືອການຫວ່າງງານຂອງທ່ານ. ຖ້າທ່ານບໍ່ເຂົ້າໃຈຄໍາຕັດສິນນີ້, ກະລຸນາຕິດຕໍ່ຫາຄະນະກຳມະການອຸທອນການຈ້າງງານໃນທັນທີ. ຖ້າທ່ານບໍ່ເຫັນດີນຳຄໍາຕັດສິນນີ້, ທ່ານສາມາດຍື່ນຄໍາຮ້ອງຂໍການທົບທວນຄໍາຕັດສິນນຳສານອຸທອນລັດ Oregon ໄດ້ໂດຍປະຕິບັດຕາມຄໍາແນະນຳທີ່ບອກໄວ້ຢູ່ຕອນທ້າຍຂອງຄໍາຕັດສິນນີ້.

Arabic

هذا القرار قد يؤثر على منحة البطالة الخاصة بك، إذا لم تفهم هذا القرار، إتصل بمجلس منازعات العمل فوراً، و إذا كنت لا توافق على هذا القرار، يمكنك رفع شكوى للمراجعة القانونية بمحكمة الاستئناف بأوريغون و ذلك بإتباع الإرشادات المدرجة أسفل القرار.

Farsi

توجه - این حکم بر مزایای بیکاری شما تاثیر می گذارد. اگر با این تصمیم موافق نیستید، بلافاصله با هیأت فرجام خواهی استخدام تماس بگیرید. اگر از این حکم رضایت ندارید، می‌توانید با استفاده از دستور العمل موجود در پایان آن، از دادگاه تجدید نظر اورگان درخواست تجدید نظر کنید.

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