

**EMPLOYMENT APPEALS BOARD DECISION**  
**2024-EAB-0244**

*Reversed & Remanded*

**PROCEDURAL HISTORY AND FINDINGS OF FACT:** On May 24, 2023, the Oregon Employment Department (the Department) served notice of an administrative decision concluding that claimant was not able to work, available for work, and actively seeking work during the weeks of April 30, 2023 through May 20, 2023 (weeks 18-23 through 20-23) and was therefore ineligible to receive unemployment insurance benefits for those weeks and until the reason for the denial ended (decision # 113114). Claimant filed a timely request for hearing. On November 21, 2023, notice was mailed to claimant that a hearing was scheduled for November 30, 2023. On November 30, 2023, ALJ Lucas convened a hearing at which claimant failed to appear, and on December 1, 2023 issued Order No. 23-UI-242382, dismissing claimant's request for hearing due to their failure to appear. On December 21, 2023, Order No. 23-UI-242382 became final without claimant having filed an application for review with the Employment Appeals Board (EAB).

On February 26, 2024, claimant filed a late request to reopen the November 30, 2023 hearing. ALJ Kangas considered the request, and on March 6, 2024 issued Order No. 24-UI-249537, dismissing claimant's request and leaving Order No. 23-UI-242382 undisturbed. On March 9, 2024, claimant filed an application for review of Order No. 24-UI-249537 with EAB.

**CONCLUSIONS AND REASONS:** Order No. 24-UI-249537 is set aside and the matter remanded for a hearing to determine whether claimant's late request to reopen the November 30, 2023 hearing should be allowed and, if so, the merits of decision # 113114.

ORS 657.270(5) provides that any party who failed to appear at a hearing may request to reopen the hearing, and the request will be allowed if it was filed within 20 days of the date the hearing decision was issued and shows good cause for failing to appear. The period within which a party may request reopening may be extended if the party requesting reopening has good cause for failing to request reopening within the time allowed, and acts within a reasonable time. OAR 471-040-0041(1) (February 10, 2012). "Good cause" exists when an action, delay, or failure to act arises from an excusable mistake or from factors beyond an applicant's reasonable control. OAR 471-040-0041(2). "A reasonable time,"

is seven days after the circumstances that prevented a timely filing ceased to exist. OAR 471-040-0041(3). The party requesting reopening shall set forth the reason(s) for filing a late request to reopen in a written statement, which OAH shall consider in determining whether good cause exists for the late filing, and whether the party acted within a reasonable time. OAR 471-040-0041(4).

The request to reopen the November 30, 2023 hearing was due by December 21, 2023. Claimant filed their request to reopen on February 26, 2024, and therefore the request was late. The order under review concluded that claimant's request contains "no explanation" of why it was being filed late. Order No. 24-UI-249537 at 3. The record does not support this conclusion, and further development of the record is required to determine whether the late request to reopen should be allowed.

Claimant's request to reopen stated [as written], "I never receive the papper or got it by mail and never called me so I need a new hering[.]" Exhibit 5 at 2. It is unclear from this statement whether claimant did not receive the notice of hearing, Order No. 23-UI-242382, or both documents. The suggestion that claimant may not have received both of these documents raises the possibility that claimant had good cause both to file the request to reopen late, and to reopen the November 30, 2023 hearing. Further development of the record is therefore needed.

On remand, inquiry should be made into whether and when claimant received Order No. 23-UI-242382 or otherwise learned of its issuance and the right to request reopening of the November 30, 2023 hearing, whether factors beyond claimant's reasonable control or an excusable mistake prevented timely filing of the request, and whether claimant filed the late request within a "reasonable time" after the factors that prevented timely filing ceased.

Further, if good cause is found for the late filing, additional inquiry should be made into whether factors beyond claimant's reasonable control or an excusable mistake, such as failing to receive the notice of hearing, prevented claimant from attending the November 30, 2023 hearing.

For these reasons, Order No. 24-UI-249537 is set aside and the matter remanded for a hearing to determine whether claimant's late request to reopen the November 30, 2023 hearing should be allowed and, if so, the merits of decision # 113114.

**DECISION:** Order No. 24-UI-249537 is set aside, and this matter remanded for further proceedings consistent with this order.

S. Serres and D. Hettle;  
A. Steger-Bentz, not participating.

**DATE of Service:** April 17, 2024

**NOTE:** The failure of any party to appear at the hearing on remand will not reinstate Order No. 24-UI-249537 or return this matter to EAB. Only a timely application for review of the subsequent order will cause this matter to return to EAB.

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# Understanding Your Employment Appeals Board Decision

## English

Attention – This decision affects your unemployment benefits. If you do not understand this decision, contact the Employment Appeals Board immediately. If you do not agree with this decision, you may file a Petition for Judicial Review with the Oregon Court of Appeals following the instructions written at the end of the decision.

## Simplified Chinese

注意 – 本判決會影響您的失業救濟金。如果您不明白本判決，請立即聯繫就業上訴委員會。如果您不同意此判決，您可以按照該判決結尾所寫的說明，向俄勒岡州上訴法院提出司法複審申請。

## Traditional Chinese

注意 – 本判決會影響您的失業救濟金。如果您不明白本判決，請立即聯繫就業上訴委員會。如果您不同意此判決，您可以按照該判決結尾所寫的說明，向俄勒岡州上訴法院提出司法複審申請。

## Tagalog

Paalala – Nakakaapekto ang desisyong ito sa iyong mga benepisyo sa pagkawala ng trabaho. Kung hindi mo naiintindihan ang desisyong ito, makipag-ugnayan kaagad sa Lupon ng mga Apela sa Trabaho (Employment Appeals Board). Kung hindi ka sumasang-ayon sa desisyong ito, maaari kang maghain ng isang Petisyon sa Pagsusuri ng Hukuman (Petition for Judicial Review) sa Hukuman sa Paghahabol (Court of Appeals) ng Oregon na sinusunod ang mga tagubilin na nakasulat sa dulo ng desisyon.

## Vietnamese

Chú ý - Quyết định này ảnh hưởng đến trợ cấp thất nghiệp của quý vị. Nếu quý vị không hiểu quyết định này, hãy liên lạc với Ban Kháng Cáo Việc Làm ngay lập tức. Nếu quý vị không đồng ý với quyết định này, quý vị có thể nộp Đơn Xin Tái Xét Tư Pháp với Tòa Kháng Cáo Oregon theo các hướng dẫn được viết ra ở cuối quyết định này.

## Spanish

Atención – Esta decisión afecta sus beneficios de desempleo. Si no entiende esta decisión, comuníquese inmediatamente con la Junta de Apelaciones de Empleo. Si no está de acuerdo con esta decisión, puede presentar una Aplicación de Revisión Judicial ante el Tribunal de Apelaciones de Oregon siguiendo las instrucciones escritas al final de la decisión.

## Russian

Внимание – Данное решение влияет на ваше пособие по безработице. Если решение Вам непонятно – немедленно обратитесь в Апелляционный Комитет по Трудоустройству. Если Вы не согласны с принятым решением, вы можете подать Ходатайство о Пересмотре Судебного Решения в Апелляционный Суд штата Орегон, следуя инструкциям, описанным в конце решения.

**Khmer**

ចំណុចសំខាន់ – សេចក្តីសម្រេចនេះមានផលប៉ះពាល់ដល់អត្ថប្រយោជន៍គ្មានការងារធ្វើរបស់លោកអ្នក។ ប្រសិនបើលោកអ្នកមិនយល់អំពីសេចក្តីសម្រេចនេះ សូមទាក់ទងគណៈកម្មការឧទ្ធរណ៍ការងារភ្លាមៗ។ ប្រសិនបើលោកអ្នកមិនយល់ស្របចំពោះសេចក្តីសម្រេចនេះទេ លោកអ្នកអាចដាក់ពាក្យប្តឹងសុំឲ្យមានការពិនិត្យរឿងក្តីឡើងវិញជាមួយតុលាការឧទ្ធរណ៍រដ្ឋ Oregon ដោយអនុវត្តតាមសេចក្តីណែនាំដែលសរសេរនៅខាងចុងបញ្ចប់នៃសេចក្តីសម្រេចនេះ។

**Laotian**

ເອົາໃຈໃສ່ – ຄຳຕັດສິນນີ້ມີຜົນກະທົບຕໍ່ກັບເງິນຊ່ວຍເຫຼືອການຫວ່າງງານຂອງທ່ານ. ຖ້າທ່ານບໍ່ເຂົ້າໃຈຄຳຕັດສິນນີ້, ກະລຸນາຕິດຕໍ່ຫາຄະນະກຳມະການອຸທອນການຈ້າງງານໃນທັນທີ. ຖ້າທ່ານບໍ່ເຫັນດີນຳຄຳຕັດສິນນີ້, ທ່ານສາມາດຍື່ນຄຳຮ້ອງຂໍການທົບທວນຄຳຕັດສິນນຳສານອຸທອນລັດ Oregon ໄດ້ໂດຍປະຕິບັດຕາມຄຳແນະນຳທີ່ບອກໄວ້ຢູ່ຕອນທ້າຍຂອງຄຳຕັດສິນນີ້.

**Arabic**

هذا القرار قد يؤثر على منحة البطالة الخاصة بك، إذا لم تفهم هذا القرار، إتصل بمجلس منازعات العمل فوراً، و إذا كنت لا توافق على هذا القرار، يمكنك رفع شكوى للمراجعة القانونية بمحكمة الإستئناف بأوريغون و ذلك بإتباع الإرشادات المدرجة أسفل القرار.

**Farsi**

توجه - این حکم بر مزایای بیکاری شما تاثیر می گذارد. اگر با این تصمیم موافق نیستید، بلافاصله با هیأت فرجام خواهی استخدام تماس بگیرید. اگر از این حکم رضایت ندارید، می‌توانید با استفاده از دستور العمل موجود در پایان آن، از دادگاه تجدید نظر اورگان درخواست تجدید نظر کنید.

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