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# State of Oregon **Employment Appeals Board** 875 Union St. N.E. Salem, OR 97311

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# EMPLOYMENT APPEALS BOARD DECISION 2023-EAB-0987

Reversed & Remanded

**PROCEDURAL HISTORY:** On June 17, 2022, the Oregon Employment Department (the Department) served notice of an administrative decision concluding that claimant failed to provide information in accordance with the Department's rules and was not eligible for benefits for the week of May 22 through 28, 2022 (week 21-22) and until the reason for the denial ended (decision # 130516). On July 7, 2022, decision # 130516 became final without claimant having filed a request for hearing. On October 18, 2022, claimant filed a late request for hearing. ALJ Kangas considered claimant's request, and on February 15, 2023 issued Order No. 23-UI-216109, dismissing the request as late, subject to claimant's right to renew the request by responding to an appellant questionnaire by March 1, 2023. On March 6, 2023, claimant filed a late response to the appellant questionnaire and a timely application for review with the Employment Appeals Board (EAB). On August 31, 2023, ALJ Kangas mailed a letter to claimant stating that because the appellant questionnaire response was filed late, it would not be considered and a new order would not be issued. This matter comes before EAB based upon claimant's March 6, 2023 application for review.

**EVIDENTIARY MATTER:** EAB has considered additional evidence when reaching this decision under OAR 471-041-0090(1) (May 13, 2019). The additional evidence consists of claimant's response to the appellant questionnaire, and has been marked as EAB Exhibit 1, and a copy provided to the parties with this decision. Any party that objects to our admitting EAB Exhibit 1 must submit such objection to this office in writing, setting forth the basis of the objection in writing, within ten days of our mailing this decision. OAR 471-041-0090(2). Unless such objection is received and sustained, the exhibit will remain in the record.

**FINDINGS OF FACT:** (1) On June 17, 2022, the Department mailed decision # 130516 to claimant's address of record on file with the Department. The decision stated, "You have the right to appeal this decision if you do not believe it is correct. Your request for appeal must be received no later than July 7, 2022." Exhibit 1 at 2. Claimant filed their request for hearing on October 18, 2022.

**CONCLUSIONS AND REASONS**: Order No. 23-UI-216109 is set aside and the matter remanded for a hearing to determine whether to allow claimant's late request for hearing and, if so, the merits of decision # 130516.

ORS 657.269 provides that the Department's decisions become final unless a party files a request for hearing within 20 days after the date the decision is mailed. ORS 657.875 provides that the 20-day deadline may be extended a "reasonable time" upon a showing of "good cause." OAR 471-040-0010 (February 10, 2012) provides that "good cause" includes factors beyond an applicant's reasonable control or an excusable mistake, and defines "reasonable time" as seven days after those factors ceased to exist.

The deadline to file a timely request for hearing on decision # 130516 was July 7, 2022. Claimant filed their request for hearing on October 18, 2022. The request for hearing was therefore late. Claimant's appellant questionnaire response suggested that claimant may not have timely received decision # 130516 due to problems with the mail, which may constitute good cause for the late filing. Further development of the record is therefore required.

Claimant stated in their questionnaire response that they received decision # 130516 on "3/1/23." EAB Exhibit 1 at 1. As claimant's request for hearing was filed on October 18, 2022, claimant likely was referring to having received Order No. 23-UI-216109, and the record is therefore unclear as to when, if ever, claimant received decision # 130516. Claimant also stated that they "did not receive letters from unemployment office, my address did not include apartment #," and "my apartment complex mailboxes have been vandalized and broken into repeatedly." EAB Exhibit 1 at 2. This suggests that claimant may have been delayed in filing their request for hearing due to having not timely received decision # 130516 in the mail. On remand, inquiry should therefore be made into when, if at all, claimant received decision # 130516, and if mail problems delayed timely filing, whether such problems were due to the Department misaddressing the decision or other factors beyond claimant's reasonable control. If good cause is found to extend the deadline for timely filing, further inquiry should be made into when any factors which prevented timely filing ceased, and whether claimant filed their late request for hearing within seven days thereafter.

For these reasons, Order No. 23-UI-216109 is reversed and the matter remanded for a hearing to determine whether to allow claimant's late request for hearing and, if so, the merits of decision # 130516.

**DECISION:** Order No. 23-UI-216109 is set aside, and this matter remanded for further proceedings consistent with this order.

D. Hettle and A. Steger-Bentz; S. Serres, not participating.

# DATE of Service: September 14, 2023

**NOTE:** The failure of any party to appear at the hearing on remand will not reinstate Order No. 23-UI-216109 or return this matter to EAB. Only a timely application for review of the subsequent order will cause this matter to return to EAB.

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# **Understanding Your Employment Appeals Board Decision**

#### English

Attention – This decision affects your unemployment benefits. If you do not understand this decision, contact the Employment Appeals Board immediately. If you do not agree with this decision, you may file a Petition for Judicial Review with the Oregon Court of Appeals following the instructions written at the end of the decision.

#### **Simplified Chinese**

注意 – 本判决会影响您的失业救济金。如果您不明白本判决, 请立即联系就业上诉委员会。如果您不同意此判决, 您可以按照该判决结尾所写的说明, 向俄勒冈州上诉法院提出司法复审申请。

#### Traditional Chinese

注意 – 本判決會影響您的失業救濟金。如果您不明白本判決, 請立即聯繫就業上訴委員會。如果您不同意此判決, 您可以按照該判決結尾所寫的說明, 向俄勒岡州上訴法院提出司法複審申請。

#### Tagalog

Paalala – Nakakaapekto ang desisyong ito sa iyong mga benepisyo sa pagkawala ng trabaho. Kung hindi mo naiintindihan ang desisyong ito, makipag-ugnayan kaagad sa Lupon ng mga Apela sa Trabaho (Employment Appeals Board). Kung hindi ka sumasang-ayon sa desisyong ito, maaari kang maghain ng isang Petisyon sa Pagsusuri ng Hukuman (Petition for Judicial Review) sa Hukuman sa Paghahabol (Court of Appeals) ng Oregon na sinusunod ang mga tagubilin na nakasulat sa dulo ng desisyon.

#### Vietnamese

Chú ý - Quyết định này ảnh hưởng đến trợ cấp thất nghiệp của quý vị. Nếu quý vị không hiểu quyết định này, hãy liên lạc với Ban Kháng Cáo Việc Làm ngay lập tức. Nếu quý vị không đồng ý với quyết định này, quý vị có thể nộp Đơn Xin Tái Xét Tư Pháp với Tòa Kháng Cáo Oregon theo các hướng dẫn được viết ra ở cuối quyết định này.

#### Spanish

Atención – Esta decisión afecta sus beneficios de desempleo. Si no entiende esta decisión, comuníquese inmediatamente con la Junta de Apelaciones de Empleo. Si no está de acuerdo con esta decisión, puede presentar una Aplicación de Revisión Judicial ante el Tribunal de Apelaciones de Oregon siguiendo las instrucciones escritas al final de la decisión.

#### Russian

Внимание – Данное решение влияет на ваше пособие по безработице. Если решение Вам непонятно – немедленно обратитесь в Апелляционный Комитет по Трудоустройству. Если Вы не согласны с принятым решением, вы можете подать Ходатайство о Пересмотре Судебного Решения в Апелляционный Суд штата Орегон, следуя инструкциям, описанным в конце решения.

Oregon Employment Department • www.Employment.Oregon.gov • FORM200 (1018) • Page 1 of 2

# Khmer

ចំណុចសំខាន់ – សេចក្តីសម្រេចនេះមានផលប៉ះពាល់ដល់អត្ថប្រយោជន៍គ្មានការងារធ្វើរបស់លោកអ្នក។ ប្រសិនបើលោកអ្នកមិន យល់អំពីសេចក្តីសម្រេចនេះ សូមទាក់ទងគណៈកម្មការឧទ្ធរណ៍ការងារភ្លាមៗ។ ប្រសិនបើលោកអ្នកមិនយល់ស្របចំពោះសេចក្តី សម្រេចនេះទេ លោកអ្នកអាចដាក់ពាក្យប្តឹងសុំឲ្យមានការពិនិត្យរឿងក្តីឡើងវិញជាមួយតុលារឧទ្ធរណ៍រដ្ឋ Oregon ដោយអនុវត្តតាម សេចក្តីណែនាំដែលសរសេរនៅខាងចុងបញ្ចប់នៃសេចក្តីសម្រេចនេះ។

## Laotian

ເອົາໃຈໃສ່ – ຄຳຕັດສິນນີ້ມີຜືນກະທົບຕໍ່ກັບເງິນຊ່ວຍເຫຼືອການຫວ່າງງານຂອງທ່ານ. ຖ້າທ່ານບໍ່ເຂົ້າໃຈຄຳຕັດສິນນີ້, ກະລຸນາຕິດຕໍ່ຫາຄະນະກຳມະການ ອຸທອນການຈ້າງງານໃນທັນທີ. ຖ້າທ່ານບໍ່ເຫັນດີນຳຄຳຕັດສິນນີ້, ທ່ານສາມາດຍື່ນຄຳຮ້ອງຂໍການທົບທວນຄຳຕັດສິນນຳສານອຸທອນລັດ Oregon ໄດ້ ໂດຍປະຕິບັດຕາມຄຳແນະນຳທີ່ບອກໄວ້ຢູ່ຕອນທ້າຍຂອງຄຳຕັດສິນນີ້.

# Arabic

هذا القرار قد يؤثر على منحة البطالة الخاصة بك، إذا لم تفهم هذا القرار، إتصل بمجلس مناز عات العمل فورا، و إذا كنت لا توافق على هذا القرار، يمكنك رفع شكوى للمراجعة القانونية بمحكمة الإستئناف بأوريغون و ذلك بإتباع الإرشادات المدرجة أسفل القرار.

### Farsi

توجه - این حکم بر مزایای بیکاری شما تاثیر می گذارد. اگر با این تصمیم موافق نیستید، بلافاصله با هیأت فرجام خواهی استخدام تماس بگیرید. اگر از این حکم رضایت ندارید، میتوانید با استفاده از دستور العمل موجود در پایان آن، از دادگاه تجدید نظر اورگان درخواست تجدید نظر کنید.

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Oregon Employment Department • www.Employment.Oregon.gov • FORM200 (1018) • Page 2 of 2