

EMPLOYMENT APPEALS BOARD DECISION
2022-EAB-0978

Reversed
Late Request for Hearing Allowed
Merits Hearing Required

PROCEDURAL HISTORY: On February 3, 2022, the Oregon Employment Department (the Department) served notice of an administrative decision concluding that claimant filed late claims for unemployment insurance benefits for the weeks including January 17, 2021 through February 13, 2021 (weeks 03-21 through 06-21) and was therefore denied benefits for those weeks (decision # 101946). On February 23, 2022, decision # 101946 became final without claimant having filed a request for hearing. On April 4, 2022, claimant filed a late request for hearing on decision # 101946. ALJ Kangas considered claimant's request, and on July 6, 2022 issued Order No. 22-UI-197641, dismissing the request as late, subject to claimant's right to renew the request by responding to an appellant questionnaire by July 20, 2022. On July 21, 2022, claimant filed a late response to the appellant questionnaire and a timely application for review of Order No. 22-UI-197641 with the Employment Appeals Board (EAB). On August 23, 2022, ALJ Kangas mailed a letter stating that the Office of Administrative Hearings (OAH) would not consider claimant's questionnaire response or issue another order regarding this matter because the questionnaire response was late. This matter comes before EAB based upon claimant's July 21, 2022 application for review of Order No. 22-UI-197641.

EVIDENTIARY MATTER: EAB has considered additional evidence when reaching this decision under OAR 471-041-0090(1) (May 13, 2019). The additional evidence includes claimant's questionnaire response and the documents submitted with their questionnaire response, which have been marked as EAB Exhibit 1. Copies of EAB Exhibit 1 have been provided to the parties with this decision. Any party that objects to our admitting EAB Exhibit 1 must submit such objection to this office in writing, setting forth the basis of the objection in writing, within ten days of our mailing this decision. OAR 471-041-0090(2). Unless such objection is received and sustained, the exhibit will remain in the record.

FINDINGS OF FACT: (1) On February 2, 2022, a Department representative sent claimant an email regarding their claim for benefits for the weeks including January 17, 2021 through February 13, 2021 (weeks 03-21 through 06-21) stating that "the next step will be the [Department] adjudicator calling you[.]" EAB Exhibit 1 at 5.

(2) Claimant never received a telephone call from the Department regarding their claim for benefits for weeks 03-21 through 06-21.

(3) On February 3, 2022, the Department mailed claimant decision # 101946. The decision stated, “You have the right to appeal this decision if you do not believe it is correct. Your request for appeal must be received no later than February 23, 2022.” Exhibit 1 at 2.

(4) On April 2, 2022, because they had not received a telephone call from the Department after the February 2, 2022 email, claimant sent an email to the Department asking about the status of their claim.

(5) On April 4, 2022, a Department representative responded to claimant’s April 2, 2022 email stating that the Department had denied weeks 03-21 through 06-21, and that claimant had the right to request a hearing regarding the Department’s decision to deny those weeks. That same day, claimant requested a hearing regarding the Department’s decision to deny benefits for weeks 03-21 through 06-21.

CONCLUSIONS AND REASONS: Claimant’s late request for hearing on decision # 101946 is allowed. Claimant is entitled to a hearing on the merits of that decision.

ORS 657.269 provides that the Department’s decisions become final unless a party files a request for hearing within 20 days after the date the decision is mailed. ORS 657.875 provides that the 20-day deadline may be extended a “reasonable time” upon a showing of “good cause.” OAR 471-040-0010 (February 10, 2012) provides that “good cause” includes factors beyond an applicant’s reasonable control or an excusable mistake, and defines “reasonable time” as seven days after those factors ceased to exist. A letter duly directed and mailed is presumed to be received in the regular course of the mail. ORS 40.135(1)(q).

Claimant’s request for hearing on decision # 101946 was due by February 23, 2022. Because claimant did not file their request for hearing until April 4, 2022, the request was late. However, claimant’s late request for hearing is allowed because the record shows that claimant requested the hearing within a reasonable time upon a showing of good cause to extend the hearing deadline.

Claimant’s response to the appellant questionnaire shows that claimant likely did not receive decision # 101946 in the mail. Although the record shows that decision # 101946 was mailed to claimant on February 3, 2022, claimant’s detailed assertions about having been told they would receive a decision by telephone and contacting the Department on April 2, 2022 when they did not receive notice of a decision, by telephone or otherwise, establish that claimant likely did not receive decision # 101946 in the mail. Therefore, the weight of the evidence overcomes the legal presumption that claimant received decision # 101946 in the normal course of the mail. Claimant’s failure to receive decision # 101946 was therefore a factor beyond their reasonable control that prevented them from filing a timely request for hearing. Claimant therefore established good cause for failing to file their request for hearing by February 23, 2022.

The circumstances that prevented a timely filing in this case ceased to exist when claimant received an email from the Department on April 4, 2022 stating that the Department had issued a decision to deny benefits. Claimant filed a late request for hearing the same day. Claimant therefore filed their late request for hearing on decision # 101946 on the same day the circumstances that prevented a timely

filing ended, which was within the seven-day “reasonable time” period. Because claimant filed their late request for hearing within a reasonable time, their late request for hearing is allowed, and claimant is entitled to a hearing on the merits of decision # 101946.

DECISION: Order No. 22-UI-197641 is set aside, and this matter remanded for further proceedings consistent with this order.

D. Hettle and A. Steger-Bentz;
S. Serres, not participating.

DATE of Service: October 19, 2022

NOTE: You may appeal this decision by filing a Petition for Judicial Review with the Oregon Court of Appeals within 30 days of the date of service listed above. *See* ORS 657.282. For forms and information, you may write to the Oregon Court of Appeals, Records Section, 1163 State Street, Salem, Oregon 97310 or visit the Court of Appeals website at courts.oregon.gov. Once on the website, use the ‘search’ function to search for ‘petition for judicial review employment appeals board’. A link to the forms and information will be among the search results.

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Understanding Your Employment Appeals Board Decision

English

Attention – This decision affects your unemployment benefits. If you do not understand this decision, contact the Employment Appeals Board immediately. If you do not agree with this decision, you may file a Petition for Judicial Review with the Oregon Court of Appeals following the instructions written at the end of the decision.

Simplified Chinese

注意 – 本判決會影響您的失業救濟金。如果您不明白本判決，請立即聯繫就業上訴委員會。如果您不同意此判決，您可以按照該判決結尾所寫的說明，向俄勒岡州上訴法院提出司法複審申請。

Traditional Chinese

注意 – 本判決會影響您的失業救濟金。如果您不明白本判決，請立即聯繫就業上訴委員會。如果您不同意此判決，您可以按照該判決結尾所寫的說明，向俄勒岡州上訴法院提出司法複審申請。

Tagalog

Paalala – Nakakaapekto ang desisyong ito sa iyong mga benepisyo sa pagkawala ng trabaho. Kung hindi mo naiintindihan ang desisyong ito, makipag-ugnayan kaagad sa Lupon ng mga Apela sa Trabaho (Employment Appeals Board). Kung hindi ka sumasang-ayon sa desisyong ito, maaari kang maghain ng isang Petisyon sa Pagsusuri ng Hukuman (Petition for Judicial Review) sa Hukuman sa Paghahabol (Court of Appeals) ng Oregon na sinusunod ang mga tagubilin na nakasulat sa dulo ng desisyon.

Vietnamese

Chú ý - Quyết định này ảnh hưởng đến trợ cấp thất nghiệp của quý vị. Nếu quý vị không hiểu quyết định này, hãy liên lạc với Ban Kháng Cáo Việc Làm ngay lập tức. Nếu quý vị không đồng ý với quyết định này, quý vị có thể nộp Đơn Xin Tái Xét Tư Pháp với Tòa Kháng Cáo Oregon theo các hướng dẫn được viết ra ở cuối quyết định này.

Spanish

Atención – Esta decisión afecta sus beneficios de desempleo. Si no entiende esta decisión, comuníquese inmediatamente con la Junta de Apelaciones de Empleo. Si no está de acuerdo con esta decisión, puede presentar una Aplicación de Revisión Judicial ante el Tribunal de Apelaciones de Oregon siguiendo las instrucciones escritas al final de la decisión.

Russian

Внимание – Данное решение влияет на ваше пособие по безработице. Если решение Вам непонятно – немедленно обратитесь в Апелляционный Комитет по Трудоустройству. Если Вы не согласны с принятым решением, вы можете подать Ходатайство о Пересмотре Судебного Решения в Апелляционный Суд штата Орегон, следуя инструкциям, описанным в конце решения.

Khmer

ចំណុចសំខាន់ – សេចក្តីសម្រេចនេះមានផលប៉ះពាល់ដល់អត្ថប្រយោជន៍គ្មានការងារធ្វើរបស់លោកអ្នក។ ប្រសិនបើលោកអ្នកមិនយល់អំពីសេចក្តីសម្រេចនេះ សូមទាក់ទងគណៈកម្មការឧទ្ធរណ៍ការងារភ្លាមៗ។ ប្រសិនបើលោកអ្នកមិនយល់ស្របចំពោះសេចក្តីសម្រេចនេះទេ លោកអ្នកអាចដាក់ពាក្យប្តឹងសុំឲ្យមានការពិនិត្យរឿងក្តីឡើងវិញជាមួយតុលាការឧទ្ធរណ៍រដ្ឋ Oregon ដោយអនុវត្តតាមសេចក្តីណែនាំដែលសរសេរនៅខាងចុងបញ្ចប់នៃសេចក្តីសម្រេចនេះ។

Laotian

ເອົາໃຈໃສ່ – ຄຳຕັດສິນນີ້ມີຜົນກະທົບຕໍ່ກັບເງິນຊ່ວຍເຫຼືອການຫວ່າງງານຂອງທ່ານ. ຖ້າທ່ານບໍ່ເຂົ້າໃຈຄຳຕັດສິນນີ້, ກະລຸນາຕິດຕໍ່ຫາຄະນະກຳມະການອຸທອນການຈ້າງງານໃນທັນທີ. ຖ້າທ່ານບໍ່ເຫັນດີນຳຄຳຕັດສິນນີ້, ທ່ານສາມາດຍື່ນຄຳຮ້ອງຂໍການທົບທວນຄຳຕັດສິນນຳສານອຸທອນລັດ Oregon ໄດ້ໂດຍປະຕິບັດຕາມຄຳແນະນຳທີ່ບອກໄວ້ຢູ່ຕອນທ້າຍຂອງຄຳຕັດສິນນີ້.

Arabic

هذا القرار قد يؤثر على منحة البطالة الخاصة بك، إذا لم تفهم هذا القرار، إتصل بمجلس منازعات العمل فوراً، و إذا كنت لا توافق على هذا القرار، يمكنك رفع شكوى للمراجعة القانونية بمحكمة الإستئناف بأوريغون و ذلك بإتباع الإرشادات المدرجة أسفل القرار.

Farsi

توجه - این حکم بر مزایای بیکاری شما تاثیر می گذارد. اگر با این تصمیم موافق نیستید، بلافاصله با هیأت فرجام خواهی استخدام تماس بگیرید. اگر از این حکم رضایت ندارید، می‌توانید با استفاده از دستور العمل موجود در پایان آن، از دادگاه تجدید نظر اورگان درخواست تجدید نظر کنید.

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