EO: 200 BYE: 202138

# State of Oregon **Employment Appeals Board** 875 Union St. N.E. Salem, OR 97311

525 MC 000.00

# EMPLOYMENT APPEALS BOARD DECISION 2022-EAB-0392-R

#### Late Application for Review Allowed Order No. 21-UI-177375 Reversed & Remanded

**PROCEDURAL HISTORY:** On July 30, 2021, the Oregon Employment Department (the Department) served Notice of Determination for Pandemic Unemployment Assistance (PUA) concluding that claimant was not entitled to PUA benefits effective October 3, 2020. On August 19, 2021, the PUA determination became final without claimant having filed a request for hearing. On September 21, 2021, claimant filed a late request for hearing. ALJ Kangas reviewed claimant's request, and on October 18, 2021 issued Order No. 21-UI-177375, dismissing the request as late, subject to claimant's right to renew the request by responding to an appellant questionnaire by November 1, 2021. On November 8, 2021, Order No. 21-UI-177375 became final without claimant having responded to the appellant questionnaire or filed an application for review of Order No. 21-UI-177375 with the Employment Appeals Board (EAB). On March 24, 2022, claimant filed a late application for review of Order No. 21-UI-177375 with EAB. On April 26, 2022, EAB issued Decision 2022-EAB-0392, dismissing claimant's late application for review without prejudice. On May 16, 2022, claimant filed a request for reconsideration with EAB.

**EVIDENTIARY MATTER:** EAB has considered additional evidence when reaching this decision under OAR 471-041-0090(1) (May 13, 2019). The additional evidence includes claimant's March 24, 2022 written argument in support of her Application for Review marked as EAB Exhibit 1 and claimant's May 16, 2022 written argument in support of her Request for Reconsideration marked as EAB Exhibit 2. Copies of EAB Exhibits 1 and 2 have been provided to the parties with this decision. Any party that objects to our admitting EAB Exhibit 1 or EAB Exhibit 2 must submit such objection to this office in writing, setting forth the basis of the objection in writing, within ten days of our mailing this decision. OAR 471-041-0090(2). Unless such objection is received and sustained, the exhibits will remain in the record.

**FINDINGS OF FACT:** (1) On July 30, 2021, the Department mailed a Notice of Determination for Pandemic Unemployment Assistance to claimant's address on file with the Department. The July 30, 2021 determination stated, "You have the right to appeal this decision if you do not believe it is correct. Your request for appeal must be received by August 19, 2021." Exhibit 1 at 2.

(2) On October 18, 2021, Order No. 21-UI-177375 was mailed to claimant and stated, "You may appeal this decision by filing the attached form Application for Review with the Employment Appeals Board within 20 days of the date that this decision is mailed." Order No. 21-UI-177375 at 2. Order No. 21-UI-177375 also stated on its Certificate of Mailing, "Any party may appeal this order by filing a Request for Review with the Employment Appeals Board no later than November 8, 2021."

**CONCLUSIONS AND REASONS:** Claimant's late application for review is allowed. Order No. 21-UI-177375 is reversed, and this matter remanded to OAH for a hearing on whether claimant's late request for hearing on the July 30, 2021 PUA determination should be allowed and, if so, the merits of that determination.

**Late Application for Review.** The first issue before EAB is whether claimant's late application for review of Order No. 21-UI-177375 should be allowed. An application for review is timely if it is filed within 20 days of the date that the Office of Administrative Hearings (OAH) mailed the order for which review is sought. ORS 657.270(6); OAR 471-041-0070(1) (May 13, 2019). The 20-day filing period may be extended a "reasonable time" upon a showing of "good cause." ORS 657.875; OAR 471-041-0070(2). "Good cause" means that factors or circumstances beyond the applicant's reasonable control prevented timely filing. OAR 471-041-0070(2)(a). A "reasonable time" is seven days after the circumstances that prevented the timely filing ceased to exist. OAR 471-041-0070(2)(b). A late application for review will be dismissed unless it includes a written statement describing the circumstances that prevented a timely filing. OAR 471-041-0070(3).

Claimant's application for review of Order No. 21-UI-177375 was due no later than November 8, 2021. Because claimant did not file her application for review until March 24, 2022, the application for review was late. However, the statement included with claimant's application for review, as well as claimant's written argument in support of her Application for Review of EAB decision 2022-EAB-0392, indicates that it was late because claimant never received Order No. 21-UI-177375 in the mail and was unaware that it had been issued. EAB Exhibits 1 and 2. Claimant's failure to receive Order No. 21-UI-177375 was a circumstance beyond claimant's reasonable control that prevented a timely filing. Further, because the record shows that claimant maw unaware that Order No. 21-UI-177375 had been issued, the circumstances that prevented claimant from timely filing the application for review continued through the date that claimant filed the late application for review. Claimant therefore filed the application for review within a reasonable time. Claimant's late application for review of Order No. 21-UI-177375 is allowed.

Late Request for Hearing. The second issue before EAB is whether claimant's late request for hearing on the July 30, 2021 PUA determination should be allowed. ORS 657.269 provides that the Department's decisions become final unless a party files a request for hearing within 20 days after the date the decision is mailed. ORS 657.875 provides that the 20-day deadline may be extended a "reasonable time" upon a showing of "good cause." OAR 471-040-0010 (February 10, 2012) provides that "good cause" includes factors beyond an applicant's reasonable control or an excusable mistake, and defines "reasonable time" as seven days after those factors ceased to exist.

The deadline to file a timely request for hearing on the PUA determination was August 19, 2021. Claimant filed their request for hearing on September 21, 2021. Therefore, the request for hearing was late. Order No. 21-UI-177375 was mailed with an appellant questionnaire that, had claimant received the order, would have notified her of her right to renew the hearing request by explaining the circumstances that caused her to file the request late. However, as noted above, the record shows that claimant never received Order No. 21-UI-177375. Claimant therefore did not have a reasonable opportunity for a fair hearing, including a full and fair inquiry into the facts necessary for consideration of whether her late request for hearing on the July 30, 2021 PUA determination should be allowed, as required under ORS 657.270. Nevertheless, the document OAH construed as a late request for hearing and her written statement indicates that factors beyond claimant's reasonable control may have prevented her from filing a timely request for hearing, and that claimant may have filed her late request for hearing within a reasonable time after those factors ceased to exist. Exhibit 2 at 2-3, EAB Exhibit 1. Order No. 21-UI-177375 therefore is reversed, and this matter remanded for a hearing on whether claimant's late request for hearing should be allowed and, if so, the merits of the July 30, 2021 PUA determination .

**DECISION:** Claimant's late application for review of Order No. 21-UI-177375 is allowed. Order No. 21-UI-177375 is set aside, and this matter remanded for further proceedings consistent with this order.

D. Hettle and A. Steger-Bentz; S. Serres, not participating.

## DATE of Service: June 6, 2022

**NOTE:** You may appeal this decision by filing a Petition for Judicial Review with the Oregon Court of Appeals within 30 days of the date of service listed above. *See* ORS 657.282. For forms and information, you may write to the Oregon Court of Appeals, Records Section, 1163 State Street, Salem, Oregon 97310 or visit the Court of Appeals website at courts.oregon.gov. Once on the website, use the 'search' function to search for 'petition for judicial review employment appeals board'. A link to the forms and information will be among the search results.

<u>Please help us improve our service by completing an online customer service survey</u>. To complete the survey, please go to <u>https://www.surveygizmo.com/s3/5552642/EAB-Customer-Service-Survey</u>. You can access the survey using a computer, tablet, or smartphone. If you are unable to complete the survey online and need a paper copy of the survey, please contact our office.



# **Understanding Your Employment Appeals Board Decision**

#### English

Attention – This decision affects your unemployment benefits. If you do not understand this decision, contact the Employment Appeals Board immediately. If you do not agree with this decision, you may file a Petition for Judicial Review with the Oregon Court of Appeals following the instructions written at the end of the decision.

#### Simplified Chinese

注意 – 本判决会影响您的失业救济金。如果您不明白本判决,请立即联系就业上诉委员会。如果您不同意此判决,您可以按照该判决结尾所写的说明,向俄勒冈州上诉法院提出司法复审申请。

#### Traditional Chinese

注意 – 本判決會影響您的失業救濟金。如果您不明白本判決,請立即聯繫就業上訴委員會。如果您不同意此判決,您可以按照該判決結尾所寫的說明,向俄勒岡州上訴法院提出司法複審申請。

#### Tagalog

Paalala – Nakakaapekto ang desisyong ito sa iyong mga benepisyo sa pagkawala ng trabaho. Kung hindi mo naiintindihan ang desisyong ito, makipag-ugnayan kaagad sa Lupon ng mga Apela sa Trabaho (Employment Appeals Board). Kung hindi ka sumasang-ayon sa desisyong ito, maaari kang maghain ng isang Petisyon sa Pagsusuri ng Hukuman (Petition for Judicial Review) sa Hukuman sa Paghahabol (Court of Appeals) ng Oregon na sinusunod ang mga tagubilin na nakasulat sa dulo ng desisyon.

#### Vietnamese

Chú ý - Quyết định này ảnh hưởng đến trợ cấp thất nghiệp của quý vị. Nếu quý vị không hiểu quyết định này, hãy liên lạc với Ban Kháng Cáo Việc Làm ngay lập tức. Nếu quý vị không đồng ý với quyết định này, quý vị có thể nộp Đơn Xin Tái Xét Tư Pháp với Tòa Kháng Cáo Oregon theo các hướng dẫn được viết ra ở cuối quyết định này.

#### Spanish

Atención – Esta decisión afecta sus beneficios de desempleo. Si no entiende esta decisión, comuníquese inmediatamente con la Junta de Apelaciones de Empleo. Si no está de acuerdo con esta decisión, puede presentar una Aplicación de Revisión Judicial ante el Tribunal de Apelaciones de Oregon siguiendo las instrucciones escritas al final de la decisión.

#### Russian

Внимание – Данное решение влияет на ваше пособие по безработице. Если решение Вам непонятно – немедленно обратитесь в Апелляционный Комитет по Трудоустройству. Если Вы не согласны с принятым решением, вы можете подать Ходатайство о Пересмотре Судебного Решения в Апелляционный Суд штата Орегон, следуя инструкциям, описанным в конце решения.

Oregon Employment Department • www.Employment.Oregon.gov • FORM200 (1018) • Page 1 of 2

# Khmer

ចំណុចសំខាន់ – សេចក្តីសម្រេចនេះមានផលប៉ះពាល់ដល់អត្ថប្រយោជន៍គ្មានការងារធ្វើរបស់លោកអ្នក។ ប្រសិនបើលោកអ្នកមិន យល់អំពីសេចក្តីសម្រេចនេះ សូមទាក់ទងគណៈកម្មការឧទ្ធរណ៍ការងារភ្លាមៗ។ ប្រសិនបើលោកអ្នកមិនយល់ស្របចំពោះសេចក្តី សម្រេចនេះទេ លោកអ្នកអាចដាក់ពាក្យប្តឹងសុំឲ្យមានការពិនិត្យរឿងក្តីឡើងវិញជាមួយតុលារឧទ្ធរណ៍រដ្ឋ Oregon ដោយអនុវត្តតាម សេចក្តីណែនាំដែលសរសេរនៅខាងចុងបញ្ចប់នៃសេចក្តីសម្រេចនេះ។

#### Laotian

ເອົາໃຈໃສ່ – ຄຳຕັດສິນນີ້ມີຜືນກະທົບຕໍ່ກັບເງິນຊ່ວຍເຫຼືອການຫວ່າງງານຂອງທ່ານ. ຖ້າທ່ານບໍ່ເຂົ້າໃຈຄຳຕັດສິນນີ້, ກະລຸນາຕິດຕໍ່ຫາຄະນະກຳມະການ ອຸທອນການຈ້າງງານໃນທັນທີ. ຖ້າທ່ານບໍ່ເຫັນດີນຳຄຳຕັດສິນນີ້, ທ່ານສາມາດຍື່ນຄຳຮ້ອງຂໍການທົບທວນຄຳຕັດສິນນຳສານອຸທອນລັດ Oregon ໄດ້ ໂດຍປະຕິບັດຕາມຄຳແນະນຳທີ່ບອກໄວ້ຢູ່ຕອນທ້າຍຂອງຄຳຕັດສິນນີ້.

## Arabic

هذا القرار قد يؤثر على منحة البطالة الخاصة بك، إذا لم تفهم هذا القرار، إتصل بمجلس مناز عات العمل فورا، و إذا كنت لا توافق على هذا القرار، يمكنك رفع شكوى للمراجعة القانونية بمحكمة الإستئناف بأوريغون و ذلك بإتباع الإرشادات المدرجة أسفل القرار.

#### Farsi

توجه - این حکم بر مزایای بیکاری شما تاثیر می گذارد. اگر با این تصمیم موافق نیستید، بلافاصله با هیأت فرجام خواهی استخدام تماس بگیرید. اگر از این حکم رضایت ندارید، میتوانید با استفاده از دستور العمل موجود در پایان آن، از دادگاه تجدید نظر اورگان درخواست تجدید نظر کنید.

Employment Appeals Board - 875 Union Street NE | Salem, OR 97311 Phone: (503) 378-2077 | 1-800-734-6949 | Fax: (503) 378-2129 | TDD: 711 www.Oregon.gov/Employ/eab

The Oregon Employment Department is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities. Language assistance is available to persons with limited English proficiency at no cost.

El Departamento de Empleo de Oregon es un programa que respeta la igualdad de oportunidades. Disponemos de servicios o ayudas auxiliares, formatos alternos y asistencia de idiomas para personas con discapacidades o conocimiento limitado del inglés, a pedido y sin costo.

Oregon Employment Department • www.Employment.Oregon.gov • FORM200 (1018) • Page 2 of 2