

EMPLOYMENT APPEALS BOARD DECISION
2020-EAB-0800

Affirmed
Disqualification

PROCEDURAL HISTORY: On October 8, 2020, the Oregon Employment Department (the Department) served notice of an administrative decision concluding that claimant quit working for the employer without good cause, and was disqualified from receiving unemployment insurance benefits effective March 8, 2020 (decision # 152117). Claimant filed a timely request for hearing. On December 9, 2020, ALJ Murdock conducted a hearing, and on December 10, 2020 issued Order No. 20-UI-157487, modifying decision # 152117 by concluding that claimant voluntarily left work without good cause and was disqualified from receiving unemployment insurance benefits effective March 15, 2020. On December 21, 2020, Claimant filed an application for review with the Employment Appeals Board (EAB).

FINDINGS OF FACT: (1) North Lake School District #14 employed claimant as a custodian from August 13, 2018 until March 19, 2020.

(2) From August 2018 until early February 2019, the employer permitted claimant to work a flexible schedule. The terms of claimant's employment did not guarantee that claimant would be allowed to work a flexible schedule, but the employer was willing to let claimant work a flexible schedule so long as doing so did not interfere with the employer's students.

(3) At the time the employer hired claimant, claimant also worked for a farm during the summer months. The flexible schedule that the employer initially permitted claimant to work accommodated claimant's farm work. Claimant last performed farm work during the summer of 2018.

(4) In February 2019, the employer determined that claimant's shifts needed to start after the employer's students left the building, and consequently no longer permitted claimant to work a flexible schedule. Starting in late February 2019, the employer required claimant to work a set schedule of shifts that ran from 4:00 p.m. to 1:30 a.m. In June 2019, the employer changed claimant's work schedule to a set schedule of shifts that ran from 6:00 p.m. to 3:30 a.m.

(5) Claimant did not like working the set schedule because it conflicted with the farm work she wanted to do during the summer. Nevertheless, claimant continued working the set schedule, and did not perform any farm work during the summer of 2019.

(6) In February 2020, claimant asked the employer to allow her to return to a flexible schedule. Claimant had previously told the employer that she was unhappy with the set schedule, and had also brought to the employer's attention other aspects of the job that dissatisfied her.

(7) On March 18, 2020 the employer presented claimant with a plan intended to address claimant's dissatisfaction with her job and working conditions. The plan addressed claimant's work hours and work performance, but did not permit claimant to return to the flexible schedule she previously worked.

(8) On March 19, 2020, claimant quit working for the employer. Claimant quit because she believed that the employer would not allow her to work a flexible schedule again, which would mean she would be unavailable to pursue the farm work she wanted to perform during the summer months.

CONCLUSIONS AND REASONS: Claimant voluntarily left work without good cause.

A claimant who leaves work voluntarily is disqualified from the receipt of benefits unless they prove, by a preponderance of the evidence, that they had good cause for leaving work when they did. ORS 657.176(2)(c); *Young v. Employment Department*, 170 Or App 752, 13 P3d 1027 (2000). "Good cause . . . is such that a reasonable and prudent person of normal sensitivity, exercising ordinary common sense, would leave work." OAR 471-030-0038(4) (September 22, 2020). "[T]he reason must be of such gravity that the individual has no reasonable alternative but to leave work." OAR 471-030-0038(4). The standard is objective. *McDowell v. Employment Department*, 348 Or 605, 612, 236 P3d 722 (2010). A claimant who quits work must show that no reasonable and prudent person would have continued to work for their employer for an additional period of time.

Claimant did not establish that her situation was grave at the time she left work. Claimant quit working for the employer because she believed the employer would not restore her flexible work schedule, which would therefore not allow her to pursue the farm work she wanted to perform during the summer. The record does not show that working the set schedule and thereby being deprived of the opportunity to perform farm work subjected claimant to such hardship that she had no reasonable alternative but to leave work. Claimant failed to offer evidence that her inability to perform farm work caused her anything other than disappointment or job dissatisfaction; there is no indication from the record that performing farm work was essential for claimant's needs. Therefore, the record does not show that claimant's unavailability for summer farm work, resulting from the employer's refusal to allow her to work a flexible work schedule, would cause a reasonable and prudent person of normal sensitivity to leave work.

Claimant did not establish that she quit work due to a situation of such gravity that no reasonable and prudent person would have continued to work for the employer for an additional period of time. Claimant therefore quit without good cause, and is disqualified from receiving unemployment insurance benefits effective March 15, 2020.

DECISION: Order No. 20-UI-157487 is affirmed.

S. Alba and D. P. Hettle.

DATE of Service: January 25, 2021

NOTE: You may appeal this decision by filing a Petition for Judicial Review with the Oregon Court of Appeals within 30 days of the date of service listed above. *See* ORS 657.282. For forms and information, you may write to the Oregon Court of Appeals, Records Section, 1163 State Street, Salem, Oregon 97310 or visit the Court of Appeals website at courts.oregon.gov. Once on the website, use the ‘search’ function to search for ‘petition for judicial review employment appeals board’. A link to the forms and information will be among the search results.

Please help us improve our service by completing an online customer service survey. To complete the survey, please go to <https://www.surveymzmo.com/s3/5552642/EAB-Customer-Service-Survey>. You can access the survey using a computer, tablet, or smartphone. If you are unable to complete the survey online and need a paper copy of the survey, please contact our office.

NOTE: This decision denies payment of your Unemployment Insurance (UI) benefits.

However, you may be eligible for Pandemic Unemployment Assistance (PUA) benefits for the period you are not eligible for other benefits as long as you are unable to work, unavailable for work, or unemployed due to the COVID-19 public health emergency. PUA is a new unemployment benefits program available through the Oregon Employment Department in response to the COVID-19 pandemic.

Visit <https://unemployment.oregon.gov> for more information, to apply for PUA, or to contact the Oregon Employment Department using the “Contact Us” form. You can also apply for PUA by calling 1-833-410-1004, but please be aware that the PUA staff cannot answer questions about this decision that denies payment of regular Unemployment Insurance (UI) benefits.



Understanding Your Employment Appeals Board Decision

English

Attention – This decision affects your unemployment benefits. If you do not understand this decision, contact the Employment Appeals Board immediately. If you do not agree with this decision, you may file a Petition for Judicial Review with the Oregon Court of Appeals following the instructions written at the end of the decision.

Simplified Chinese

注意 – 本判決會影響您的失業救濟金。如果您不明白本判決，請立即聯繫就業上訴委員會。如果您不同意此判決，您可以按照該判決結尾所寫的說明，向俄勒岡州上訴法院提出司法複審申請。

Traditional Chinese

注意 – 本判決會影響您的失業救濟金。如果您不明白本判決，請立即聯繫就業上訴委員會。如果您不同意此判決，您可以按照該判決結尾所寫的說明，向俄勒岡州上訴法院提出司法複審申請。

Tagalog

Paalala – Nakakaapekto ang desisyong ito sa iyong mga benepisyo sa pagkawala ng trabaho. Kung hindi mo naiintindihan ang desisyong ito, makipag-ugnayan kaagad sa Lupon ng mga Apela sa Trabaho (Employment Appeals Board). Kung hindi ka sumasang-ayon sa desisyong ito, maaari kang maghain ng isang Petisyon sa Pagsusuri ng Hukuman (Petition for Judicial Review) sa Hukuman sa Paghahabol (Court of Appeals) ng Oregon na sinusunod ang mga tagubilin na nakasulat sa dulo ng desisyon.

Vietnamese

Chú ý - Quyết định này ảnh hưởng đến trợ cấp thất nghiệp của quý vị. Nếu quý vị không hiểu quyết định này, hãy liên lạc với Ban Kháng Cáo Việc Làm ngay lập tức. Nếu quý vị không đồng ý với quyết định này, quý vị có thể nộp Đơn Xin Tái Xét Tư Pháp với Tòa Kháng Cáo Oregon theo các hướng dẫn được viết ra ở cuối quyết định này.

Spanish

Atención – Esta decisión afecta sus beneficios de desempleo. Si no entiende esta decisión, comuníquese inmediatamente con la Junta de Apelaciones de Empleo. Si no está de acuerdo con esta decisión, puede presentar una Aplicación de Revisión Judicial ante el Tribunal de Apelaciones de Oregon siguiendo las instrucciones escritas al final de la decisión.

Russian

Внимание – Данное решение влияет на ваше пособие по безработице. Если решение Вам непонятно – немедленно обратитесь в Апелляционный Комитет по Трудоустройству. Если Вы не согласны с принятым решением, вы можете подать Ходатайство о Пересмотре Судебного Решения в Апелляционный Суд штата Орегон, следуя инструкциям, описанным в конце решения.

Khmer

ចំណុចសំខាន់ – សេចក្តីសម្រេចនេះមានផលប៉ះពាល់ដល់អត្ថប្រយោជន៍គ្មានការងារធ្វើរបស់លោកអ្នក។ ប្រសិនបើលោកអ្នកមិនយល់អំពីសេចក្តីសម្រេចនេះ សូមទាក់ទងគណៈកម្មការឧទ្ធរណ៍ការងារភ្លាមៗ។ ប្រសិនបើលោកអ្នកមិនយល់ស្របចំពោះសេចក្តីសម្រេចនេះទេ លោកអ្នកអាចដាក់ពាក្យប្តឹងសុំឲ្យមានការពិនិត្យរឿងក្តីឡើងវិញជាមួយតុលាការឧទ្ធរណ៍រដ្ឋ Oregon ដោយអនុវត្តតាមសេចក្តីណែនាំដែលសរសេរនៅខាងចុងបញ្ចប់នៃសេចក្តីសម្រេចនេះ។

Laotian

ເອົາໃຈໃສ່ – ຄໍາຕັດສິນນີ້ມີຜົນກະທົບຕໍ່ກັບເງິນຊ່ວຍເຫຼືອການຫວ່າງງານຂອງທ່ານ. ຖ້າທ່ານບໍ່ເຂົ້າໃຈຄໍາຕັດສິນນີ້, ກະລຸນາຕິດຕໍ່ຫາຄະນະກຳມະການອຸທອນການຈ້າງງານໃນທັນທີ. ຖ້າທ່ານບໍ່ເຫັນດີນໍາຄໍາຕັດສິນນີ້, ທ່ານສາມາດຍື່ນຄໍາຮ້ອງຂໍການທົບທວນຄໍາຕັດສິນນໍາສານອຸທອນລັດ Oregon ໄດ້ ໂດຍປະຕິບັດຕາມຄໍາແນະນໍາທີ່ບອກໄວ້ຢູ່ຕອນຫ້າຍຂອງຄໍາຕັດສິນນີ້.

Arabic

هذا القرار قد يؤثر على منحة البطالة الخاصة بك، إذا لم تفهم هذا القرار، إتصل بمجلس منازعات العمل فوراً، و إذا كنت لا توافق على هذا القرار، يمكنك رفع شكوى للمراجعة القانونية بمحكمة الاستئناف بأوريغون و ذلك بإتباع الإرشادات المدرجة أسفل القرار.

Farsi

توجه - این حکم بر مزایای بیکاری شما تاثیر می گذارد. اگر با این تصمیم موافق نیستید، بلافاصله با هیأت فرجام خواهی استخدام تماس بگیرید. اگر از این حکم رضایت ندارید، می‌توانید با استفاده از دستور العمل موجود در پایان آن، از دادگاه تجدید نظر اورگان درخواست تجدید نظر کنید.

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