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# State of Oregon **Employment Appeals Board** 875 Union St. N.E. Salem, OR 97311

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# EMPLOYMENT APPEALS BOARD DECISION 2020-EAB-0739

#### *Reversed No Disqualification*

**PROCEDURAL HISTORY:** On September 8, 2020, the Oregon Employment Department (the Department) served notice of an administrative decision concluding claimant quit work without good cause and was disqualified from receiving unemployment insurance benefits effective April 12, 2020 (decision # 95824). Claimant filed a timely request for hearing. On September 18, 2020, the Office of Administrative Hearings (OAH) served notice of a hearing scheduled for September 29, 2020 at 9:30 a.m. On September 29, 2020, ALJ S. Lee conducted a hearing at which the employer failed to appear, and on October 7, 2020 issued Order No. 20-UI-154949, concluding claimant quit work with good cause and was not disqualified from receiving benefits. On October 15, 2020, the employer filed a timely request to reopen the September 29, 2020 hearing. On November 6, 2020, ALJ S. Lee conducted a hearing in which claimant and the employer participated, and on November 13, 2020 issued Order No. 20-UI-156447 allowing the employer's request to reopen the September 29, 2020 hearing. Order No. 20-UI-154949 and affirming decision # 95824, concluding that claimant quit work without good cause and was disqualified from receiving benefits effective April 12, 2020 issued Order No. 20-UI-156447 allowing the employer's request to reopen the September 29, 2020 hearing, canceling Order No. 20-UI-154949 and affirming decision # 95824, concluding that claimant quit work without good cause and was disqualified from receiving benefits effective April 12, 2020. On November 25, 2020, claimant filed an application for review of Order No. 20-UI-156447 with the Employment Appeals Board (EAB).

**WRITTEN ARGUMENT:** EAB did not consider claimant's written argument when reaching this decision because they did not include a statement declaring that they provided a copy of their argument to the opposing party or parties as required by OAR 471-041-0080(2)(a) (May 13, 2019).

Based on a *de novo* review of the entire record in this case, and pursuant to ORS 657.275(2), the portion of the order under review allowing the employer's request to reopen the September 29, 2020 hearing on decision # 95824 is **adopted**.

**FINDINGS OF FACT:** (1) Daniel M. Cote DC LLC employed claimant as a massage therapist from August 2015 until April 20, 2020.

(2) Claimant and her children were at a higher risk than the general population for developing complications if exposed to COVID-19 due to having asthma.

(3) On April 8, 2020, claimant learned that her children's schools would be conducting distance learning for the remainder of the academic year. Claimant did not have a resource to provide childcare and assist her children with distance learning while she worked.

(4) On April 20, 2020, claimant left work due, in part, to her lack of childcare for her minor children.

CONCLUSIONS AND REASONS: Claimant quit work with good cause.

ORS 657.176(2)(c) requires a disqualification from unemployment insurance benefits if a claimant voluntarily leaves (quits) work without good cause. *Young v. Employment Department*, 170 Or App 752, 13 P3d 1027 (2000). "Good cause . . . is such that a reasonable and prudent person of normal sensitivity, exercising ordinary common sense, would leave work." OAR 471-030-0038(4) (September 22, 2020). "[T]he reason must be of such gravity that the individual has no reasonable alternative but to leave work." OAR 471-030-0038(4). The standard is objective. *McDowell v. Employment Department*, 348 Or 605, 612, 236 P3d 722 (2010). A claimant who quits work must show that no reasonable and prudent person would have continued to work for their employer for an additional period of time.

The order under review concluded that claimant quit work without good cause under OAR 471-030-0038(4) because, although claimant "lacked childcare and her children were subject to distance learning restrictions," she had the reasonable alternative of continuing to work for the employer, which the order reasoned "would have been reasonable despite . . . not being able to immediately return to work due to childcare issues."<sup>1</sup>

However, Oregon temporary rules set out unemployment insurance provisions applicable to the unique situations arising due to COVID-19 and the actions to slow its spread. OAR 471-030-0070(2)(b) (effective March 8, 2020 through September 12, 2020) provides that an individual who quits work because of a COVID-19 related situation is not disqualified from receiving unemployment insurance benefits. Under OAR 471-030-0070(1), a COVID-19 related situation includes the following:

\* \* \*

(f) A person is unable to work because they have to stay home to care for a child due to the closure of schools, child care providers, or similar facilities due to the novel coronavirus[.]

Claimant quit work, at least in part, due to her inability to work because she had to stay home to care for her children due to the closure of their schools. This situation falls squarely within the temporary rules set out to address unemployment due to COVID-19. Because claimant quit work because of a COVID-19 related situation, she is not disqualified from receiving unemployment insurance benefits.

The order under review concluded that requesting additional leave of absence from work while her children were not in school would have constituted a reasonable alternative to quitting.<sup>2</sup> However, OAR 471-030-0070 does not require a person to request a leave of absence before quitting work because they have to stay home to care for child due to the closure of schools. Nor does the record show that claimant

 $<sup>^{\</sup>rm 1}$  Order No. 20-UI-156447  $\,$  at 8.

<sup>&</sup>lt;sup>2</sup> Order No. 20-UI-156447 at 8.

could reasonably have found childcare that could also assist with distance learning for the remainder of the academic year. Taking temporary leave due to a reason that was not likely to resolve during the leave period therefore was not a reasonable alternative to quitting because the same grave circumstances likely would have been present when claimant returned from leave.

For the foregoing reasons, claimant is not disqualified from receiving unemployment insurance benefits due to this work separation.

DECISION: Order No. 20-UI-156447 is set aside, as outlined above.

S. Alba and D. P. Hettle.

#### DATE of Service: December 31, 2020

**NOTE:** This decision reverses an order that denied benefits. Please note that payment of benefits, if any are owed, may take approximately a week for the Department to complete.

**NOTE:** You may appeal this decision by filing a Petition for Judicial Review with the Oregon Court of Appeals within 30 days of the date of service listed above. *See* ORS 657.282. For forms and information, you may write to the Oregon Court of Appeals, Records Section, 1163 State Street, Salem, Oregon 97310 or visit the Court of Appeals website at courts.oregon.gov. Once on the website, use the 'search' function to search for 'petition for judicial review employment appeals board'. A link to the forms and information will be among the search results.

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# **Understanding Your Employment Appeals Board Decision**

#### English

Attention – This decision affects your unemployment benefits. If you do not understand this decision, contact the Employment Appeals Board immediately. If you do not agree with this decision, you may file a Petition for Judicial Review with the Oregon Court of Appeals following the instructions written at the end of the decision.

#### Simplified Chinese

注意 – 本判决会影响您的失业救济金。如果您不明白本判决,请立即联系就业上诉委员会。如果您不同意此判决,您可以按照该判决结尾所写的说明,向俄勒冈州上诉法院提出司法复审申请。

#### Traditional Chinese

注意 – 本判決會影響您的失業救濟金。如果您不明白本判決,請立即聯繫就業上訴委員會。如果您不同意此判決,您可以按照該判決結尾所寫的說明,向俄勒岡州上訴法院提出司法複審申請。

#### Tagalog

Paalala – Nakakaapekto ang desisyong ito sa iyong mga benepisyo sa pagkawala ng trabaho. Kung hindi mo naiintindihan ang desisyong ito, makipag-ugnayan kaagad sa Lupon ng mga Apela sa Trabaho (Employment Appeals Board). Kung hindi ka sumasang-ayon sa desisyong ito, maaari kang maghain ng isang Petisyon sa Pagsusuri ng Hukuman (Petition for Judicial Review) sa Hukuman sa Paghahabol (Court of Appeals) ng Oregon na sinusunod ang mga tagubilin na nakasulat sa dulo ng desisyon.

#### Vietnamese

Chú ý - Quyết định này ảnh hưởng đến trợ cấp thất nghiệp của quý vị. Nếu quý vị không hiểu quyết định này, hãy liên lạc với Ban Kháng Cáo Việc Làm ngay lập tức. Nếu quý vị không đồng ý với quyết định này, quý vị có thể nộp Đơn Xin Tái Xét Tư Pháp với Tòa Kháng Cáo Oregon theo các hướng dẫn được viết ra ở cuối quyết định này.

#### Spanish

Atención – Esta decisión afecta sus beneficios de desempleo. Si no entiende esta decisión, comuníquese inmediatamente con la Junta de Apelaciones de Empleo. Si no está de acuerdo con esta decisión, puede presentar una Aplicación de Revisión Judicial ante el Tribunal de Apelaciones de Oregon siguiendo las instrucciones escritas al final de la decisión.

#### Russian

Внимание – Данное решение влияет на ваше пособие по безработице. Если решение Вам непонятно – немедленно обратитесь в Апелляционный Комитет по Трудоустройству. Если Вы не согласны с принятым решением, вы можете подать Ходатайство о Пересмотре Судебного Решения в Апелляционный Суд штата Орегон, следуя инструкциям, описанным в конце решения.

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## Khmer

ចំណុចសំខាន់ – សេចក្តីសម្រេចនេះមានផលប៉ះពាល់ដល់អត្ថប្រយោជន៍គ្មានការងារធ្វើរបស់លោកអ្នក។ ប្រសិនបើលោកអ្នកមិន យល់អំពីសេចក្តីសម្រេចនេះ សូមទាក់ទងគណៈកម្មការឧទ្ធរណ៍ការងារភ្លាមៗ។ ប្រសិនបើលោកអ្នកមិនយល់ស្របចំពោះសេចក្តី សម្រេចនេះទេ លោកអ្នកអាចដាក់ពាក្យប្តឹងសុំឲ្យមានការពិនិត្យរឿងក្តីឡើងវិញជាមួយតុលារឧទ្ធរណ៍រដ្ឋ Oregon ដោយអនុវត្តតាម សេចក្តីណែនាំដែលសរសេរនៅខាងចុងបញ្ចប់នៃសេចក្តីសម្រេចនេះ។

#### Laotian

ເອົາໃຈໃສ່ – ຄຳຕັດສິນນີ້ມີຜືນກະທົບຕໍ່ກັບເງິນຊ່ວຍເຫຼືອການຫວ່າງງານຂອງທ່ານ. ຖ້າທ່ານບໍ່ເຂົ້າໃຈຄຳຕັດສິນນີ້, ກະລຸນາຕິດຕໍ່ຫາຄະນະກຳມະການ ອຸທອນການຈ້າງງານໃນທັນທີ. ຖ້າທ່ານບໍ່ເຫັນດີນຳຄຳຕັດສິນນີ້, ທ່ານສາມາດຍື່ນຄຳຮ້ອງຂໍການທົບທວນຄຳຕັດສິນນຳສານອຸທອນລັດ Oregon ໄດ້ ໂດຍປະຕິບັດຕາມຄຳແນະນຳທີ່ບອກໄວ້ຢູ່ຕອນທ້າຍຂອງຄຳຕັດສິນນີ້.

### Arabic

هذا القرار قد يؤثر على منحة البطالة الخاصة بك، إذا لم تفهم هذا القرار، إتصل بمجلس مناز عات العمل فورا، و إذا كنت لا توافق على هذا القرار، يمكنك رفع شكوى للمراجعة القانونية بمحكمة الإستئناف بأوريغون و ذلك بإتباع الإرشادات المدرجة أسفل القرار.

#### Farsi

توجه - این حکم بر مزایای بیکاری شما تاثیر می گذارد. اگر با این تصمیم موافق نیستید، بلافاصله با هیأت فرجام خواهی استخدام تماس بگیرید. اگر از این حکم رضایت ندارید، میتوانید با استفاده از دستور العمل موجود در پایان آن، از دادگاه تجدید نظر اورگان درخواست تجدید نظر کنید.

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